

A patient revolution for careful and kind care

Why We
Revolt

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Disclosures



I chair the board of The Patient Revolution, a 501c3 nonprofit organization, and recipient of all profits from Why We Revolt.



I am a clinician at the Mayo Clinic.

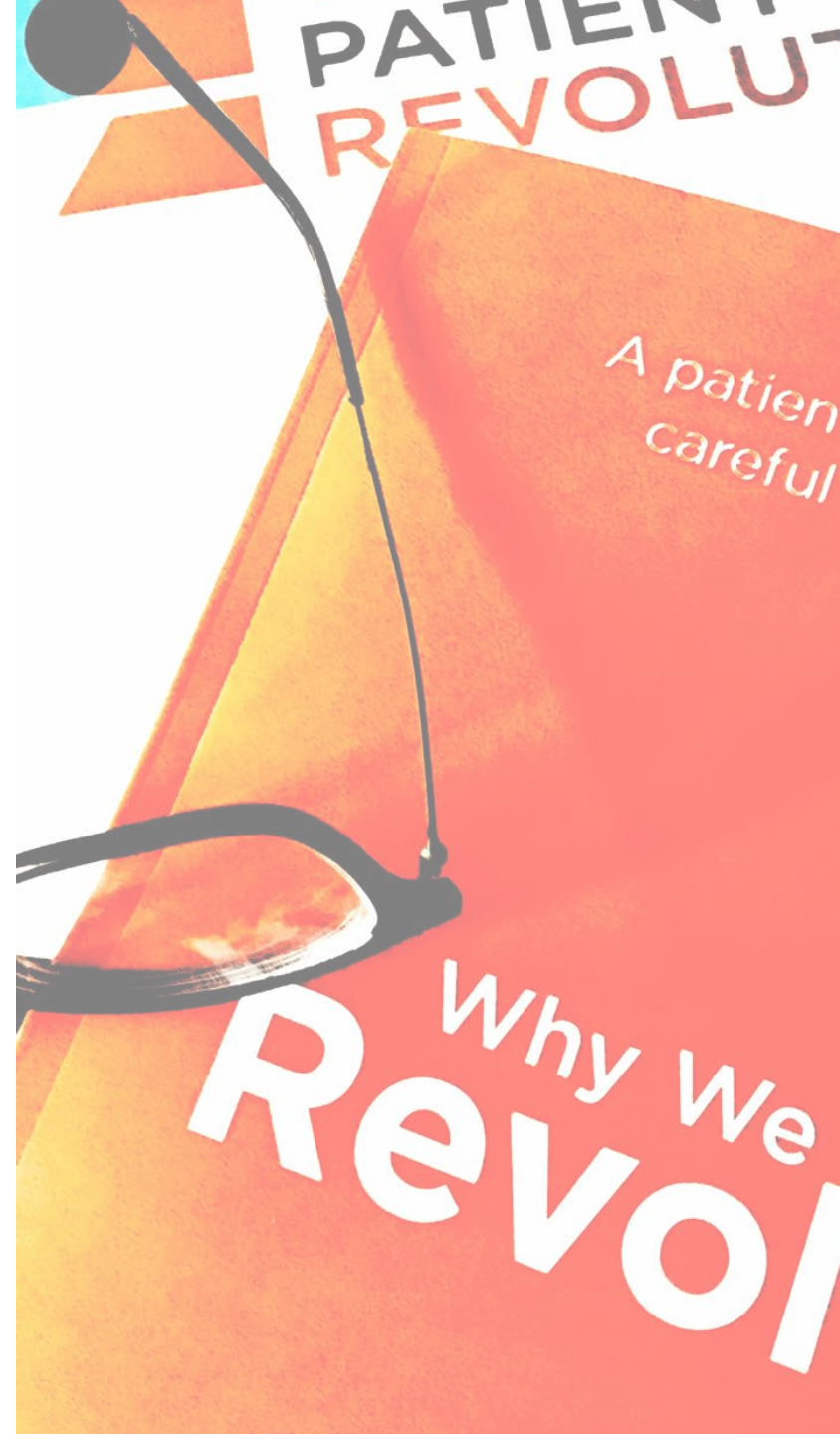


I have no other financial relations to disclose.

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Healthcare today

Huge economic sector

Industrial

Business aspects dominate language (thinking, doing)

“Care” is a product providers deliver

Patients must be “activated” to contribute to care

Care of high quality is sold to payers

Patients and clinicians are accountable to payers for the quality and cost (=value)

Healthcare today

Care is standardized for *patients like this*

Healthcare today

All patients become *patients like this* – **blur**

Clinicians derive little meaning from this sort of care

Agenda taken over by industrial concerns

Focus on documentation and billing

Incentives for productivity

Depersonalization and loss of empathy

Blurry patients get under- or over-testing/treatment

Transfer of work to patients

Noncompliance

Accidental care, incidental cruelty

Healthcare today

Greed

Patients trapped between seduction and frustration

BUY: New treatments, new tests, new technologies

DON'T BUY: Less is more

Pricing linked to value

VIP care

Technical way forward

Evidence-based medicine

1. Better evidence more confident the decision maker
2. Evidence alone cannot care

TURNED INTO: tool to standardize under penalty of quality programs

Shared decision making

A conversation, a dance

Arrive at care that makes sense

TURNED INTO: tool to promote choice and to reduce consumption and cost

Way forward

A system fueled by solidarity

Care based on relationships and love

Integrity as gravitational force

Timeless and elegant care

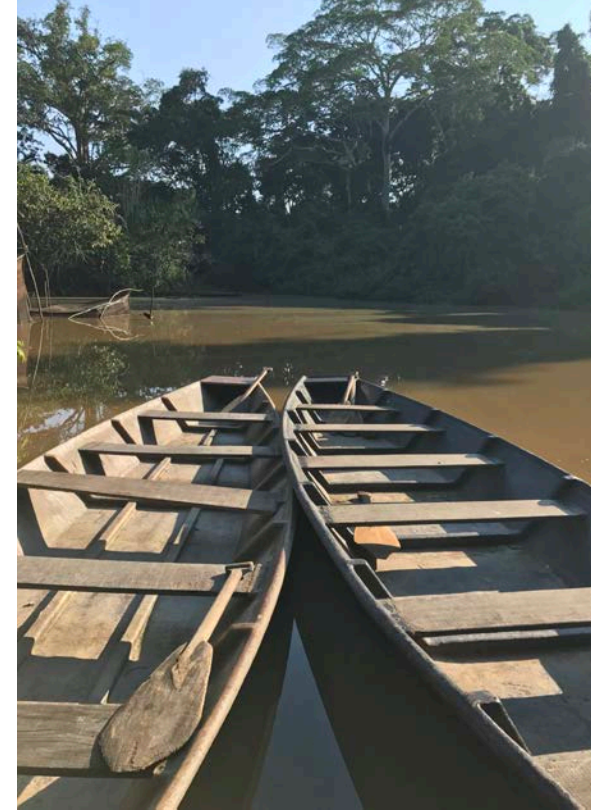
Careful and kind care

Evidence-based medicine

Shared decision making

Minimally disruptive care

Care for *this patient (HD)*





THE PATIENT REVOLUTION

